

We aim to create safe, comfortable and relaxing atmosphere in which to care for you. We aim to treat you as we would our families, with your best interests in mind at all times

## Our Team

**Danielle J MacDonald** (GDC 120826)

**Dawn Bose** (GDC 275494)

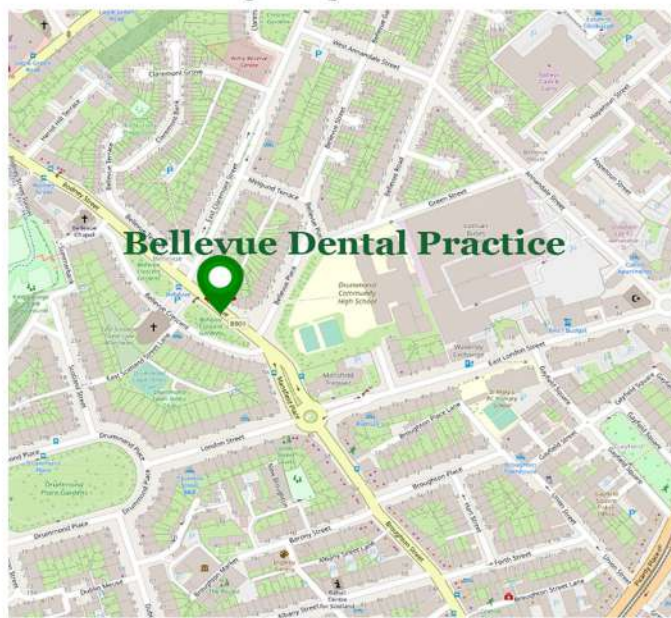
**Holly Hunter** (Trainee Dental Nurse)

**Dionne Ferrier** (Receptionist)

## Opening Hours

<b>Monday</b>	<b>8.30am - 5pm</b>
<b>Tuesday</b>	<b>8.30am - 5pm</b>
<b>Wednesday</b>	<b>9.00am - 6pm</b>
<b>Thursday</b>	<b>8.30am - 5pm</b>
<b>Friday</b>	<b>8.30am - 5pm</b>

The practice is closed for lunch every day between 1pm - 2pm



# Bellevue Dental Practice



**Mr Faheem Haider** (Male, GDC 243603)  
BDS, MFDS,  
Master (Dental Implantology),  
Master (Endodontics),  
PG Dental Sedation

**Dr Ana Filipa** (Female, GDC 192610)  
BDS, MIMD

**Dr Andrzej Musko** (Male, GDC 84516)  
BDS, MFDS

**1 Bellevue Place, Edinburgh, EH7 4BS**  
**T: 0131 556 3240 M: 07368 690 974**

\* If you require Interpreters, please let us know before



## **Welcome to our Practice**

If you are a new patient, we would like to take this opportunity to welcome you to Bellevue Dental Practice. We are a well established family practice and proud of the service that we offer our patients.

We are a three surgery practice, each of which is equipped with modern equipment and technology. We also have a dedicated Decontamination Room

## **Dental Care**

We provide NHS and private dental care and it is our practice philosophy to promote dental health at all times with an emphasis on preventative care. The NHS provides the treatment necessary to secure and maintain your oral health. You may also choose to have some treatment provided privately (i.e. cosmetic). We are happy to discuss these options with you so that you may consider the alternatives and we will give you time to ask questions so you fully understand the treatment.

## **Our Services**

We offer a wide range of dental treatment from preventive to cosmetic dentistry and dental implants. We may suggest referral to a particular specialist when we are unable to provide your treatment at the practice (e.g. orthodontics).

## **Cosmetic Dentistry**

If any aspect of your dental appearance concerns you, no matter how trivial it may seem, please discuss it with us. We offer a full range of cosmetic treatment including tooth whitening, tooth coloured fillings veneers, crowns, bridges and implants.

## **Emergency Care**

We endeavor to see any registered patient with a dental emergency as soon as possible during our normal working hours. Should you have an emergency outside our normal hours, please telephone the practice and the answerphone message will give you further information.

## **Appointments**

We require at least 24 hours notice when cancelling an appointment. Missed appointments and late cancellations will incur a charge.

## **Payment**

Whether you are having NHS or Private treatment, your dentist will give you information on your treatment options and likely cost. Fees are payable by completion of treatment. In some cases e.g. extensive or complex treatment you may be asked to pay in advance. Some patients may be exempt from NHS charges. If you are unsure whether you qualify for this exemption, please ask at Reception.

## **Access and Facilities**

Our ground floor surgeries are suitable for disabled patients including those in wheelchairs. We use a ramp when necessary to enable access from the sidewalk to the ground floor. At present, our toilet facilities are not wheelchair accessible. We have an induction loop, large print literature and can arrange translation services on request.

## **Confidentiality**

Strict confidentiality of patient records and information is maintained at all times. Patient records are not passed onto any third parties without the patients express permission. Our staff receive training and adhere to our practice confidentiality policy and we comply with the Data Protection Act (1998).

## **Your Safety**

We take all necessary precautions to safeguard both patients and staff against infections. We have adopted an Infection Control Policy and follow the recommended guidelines with regard to the sterilisation of instruments and the use of disposable instruments.

## **Help us to Help you**

A detailed Medical History Questionnaire will be taken at your first visit and reviewed at subsequent recall visits. Please keep us informed about any changes to your medical status. Please let us know as soon as possible about any changes to your telephone number and address. Please follow any preventive advice given by your dentist and keep to the recall period agreed with your dentist.

## **Comments about our Service**

We hope you are entirely satisfied with the care provided. If you feel we have not met your expectations or there are areas we can improve upon, please let us know either by speaking to one of us or in writing. For more serious issues, you can request a copy of the practice complaints procedure from our practice manager who will explain the procedure and deal with any concerns you may have confidentially and quickly.